ITECHSERV
We Automate IT

LEADERS IN IT AUTOMATION
&
YOUR IDEAL 360° TECHNOLOGY PARTNER

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Why ITechServ

Proactive, habitually!

❖ Being Agile and habituated to Agile Methodologies, we bring forward solutions that are proactive

❖ We have two high-end terminals in-office with 24x7 resources monitoring alerts, tickets and issues - offering instantaneous service

Working as a team

❖ When we partner with your team, with our meticulous nature – your team is bound to a state of comfort and cordiality

❖ An air of optimism that'll not just speak business benefits but nurture individuals to focus and deliver better client services

We support all PSA and RMM tools

❖ We have the expertise and experience of over 5 years in all RMM tools. Our teams are well trained in Kaseya, Connectwise Automate, Level Platforms, and Continuum

❖ We are proud to have had opportunities to implement the same and bring value add to our clients

❖ We bring with us unmatched expertise in setting up Connectwise both on-premises and cloud, Autotask with QB integration; Tigerpaw., While also integrating them with MSP tools to get you the maximum benefit possible

Our Fixed Price Model

❖ We migrate exchange servers, setup new servers, VMware setups, hybrid cloud etc., for our MSP clients at fixed price model - detailing the scope, timeline and cost

❖ This transparency enables our clients easily quote further to their clients

Our Consultation

❖ We provide free consulting to our partners

❖ If the project is further implemented through us, we offer services at the most meaningful rates in the industry

❖ We help you deliver the right IT needs to your clients with utmost quality and service that exceeds excellence

We focus on Tech Ops while you focus on Sales and Business

❖ *With the expertise we earned, our confidence in the arena of Technology Operations will thrive to contribute to the demands that'll assist you to exceed your growing needs in business*

❖ *While we own the remote support and monitor the back end activities, we align ourselves as your extended self helping you deliver your agreed SLA's*

Our handshake starts with a conscientious NDA, while security and data protection are backed with industries best encryption standards

Let's get your business automated; so you save valuable hours with our automated desktop and server health monitoring board, while we in parallel govern it 24/7 so nothing goes unnoticed

Our MSP's Success Stories

We had an opportunity to automate the health check of mailbox/data store sizes, in a span of 15 hours for one of the reputed Manage Service Provider in the US. Consequently they were able to achieve the results with a single click versus their age old process of checking each server manually. This enabled them to save 60% of their time which now they utilize on focusing on the quality of service and concentrating on expanding their line of business.

Another valued client of ours, a leading MSP in the USA, wanted assistance in updating software products like Adobe Acrobat, Google and other non-windows products on their network. We analyzed their system and automated the complete process through Kaseya scripting. Now updates are scheduled every weekend. Our clients and their clients further are happy with reduced billing and increased productivity. Equally, users are happy as the updates do not intrude their daily routine.

Automating IT achieved! Be it handling patch management, creating executive reports, monitoring backups or proactive health checks and handling tickets, we provide quality and efficient services that exceed excellence!

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TESTIMONIALS

**Brian W Collard
CEO, SFOcloud**

ITechServ team's commitment to deliver complicated stuff has increased our efficiency over 40% to deliver work onsite

*BP and his team have been our tech partners for over 6 years and they have great level 3 support.
I usually assign them after hour's work, AWS Migrations and management, Vmware setups and architecting.
ITechServ team makes sure that the work assigned is work done. I highly recommend to MSP's to partner with ITechServ so you focus on business while ITechServ takes care of your operations.*

**Edwin Vidal,
Director, Sproutsupport,
Canada**

Commitment and result oriented team for Kaseya Automation

We have been working with BP and his team for over 5 years, they got us started with Kaseya. Setting up Kaseya alerts, patch management and getting onboarding on a single click. We are really amazed at the MSP Automation that we have been able to leverage them. Team members of ITechServ are extended team members.

**John Moravcik,
CEO, Jmitech,
New York**

Intend to align themselves to business and Integrity towards keeping our data safe using encrypted login tools

*ITechServ as our tech partner has helped us grow our business by over 200%. Many projects where we did not have the expertise like VMware and DR setup, Mobile app development, Enterprise .net based web applications etc. they have been able to make sure that all the IT needs of our clients are served with their experienced and competent resources
Well coordinated onsite and extended team of ITechServ. They are just a phone call, email away.*

**Sean Dendle,
CEO, Cymax Pty Ltd
Brisbane, Australia**

Result oriented team deliver work within timelines

BP is GREAT! About getting things done correctly and not cutting corners "just to make it work". Clearly experienced and knows his subject, very meticulous to detail, a good communicator and a very friendly and easy to work with person.

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ITECHSERV
We Automate IT

OUR MILESTONES

1000
Over 1000 Automation Scripts and Procedures written

5
Minutes response time against the ticket received during the shift

300
Worked with our 300 MSPs

50000
Hours of support to MSP businesses per year

1000
MSP helpdesk tickets being handled per year

Our Clientele Geography

CANADA
UNITED KINGDOM
INDIA
USA
MIDDLE EAST
AUSTRALIA
SOUTH AFRICA
NEW ZEALAND

We provide 360° Technology Consulting Services with world class support ranging from Development and Designing till IT Support Services.
Please connect with our representative for further details.